

**From:** [Patricia Farmer](#)  
**To:** [Keith Martinich](#)  
**Subject:** Purchase of N235PH  
**Date:** Tuesday, August 09, 2011 6:10:57 PM

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Keith,

I would like to thank you for all your assistance throughout the entire process of acquiring my Commander 115.

I appreciate all your help and the many hours spent not only in the acquisition, but in the coordination of the pre-purchase inspection, and all of the training I received. It was good to be able to speak with Thomas about the findings from the pre-purchase inspection, and to have him answer my questions. I was very pleased with the aircraft - it's condition was exactly as you described.

My intention all along to be able to fly the plane back to Atlanta. You worked within my timeframe. Your knowledge of Commanders and your attention to detail was invaluable. I appreciate all the time you spent assisting me with the transition into my new plane, as well as the arrangements you made to get me the additional training I needed. Terry was very thorough, enabling me to get the high performance endorsement that I needed for this aircraft. Although the time was very exhausting both mentally and physically, it was time well spent and I thoroughly enjoyed it. I felt you were genuinely concerned that I was capable of handling the plane before I departed. Safety was first and foremost. When I left, although this was a plane new to me, I felt safe and prepared to pilot it home.

This experience will be one that I will never forget. You were very patient and accomodating. We can't thank you enough for everything you have done, and we appreciate you making it such a pleasant and memorable experience. Not only did we get a new plane, but I feel we gained a friend in the process,.

Thanks again,  
Lindy

P.S. Thanks also for all your hospitality.